



**Annual**  
**REPORT**  
FISCAL YEAR 2011

*The*  
**Harbour** Inc.

*Offering youth safety today and  
opportunities for a successful tomorrow*



**EXECUTIVE DIRECTOR**  
**Randi M. Gurian, LCSW**

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*Dear Friends,*

*This past year marked our 40th anniversary here at The Harbour - and what a year it was! In a time marked by economic uncertainty and struggle among social service agencies, you helped us continue providing care to those who most need it.*

*After ending our FY10 with a small deficit due to reduced funding in light of the recession, one of our top priorities this past year was to balance our budget.*

*Through implementing insurance copay, freezing staff salaries, and reducing the Executive Director salary by 15%, along with a few large one-time grants, we ended our FY11 with a surplus! Most importantly, we were able to continue operating all existing programs at their maximum capacity. As we go forward into FY12, our focus is to secure sustainable funding in lieu of these one-time grants.*

*We are excited to welcome new friends to The Harbour family as we launch our newly expanded volunteer program in the coming year. We hope that this will both enrich the quality of life for youth in our care, and serve as a cost-saving measure allowing us to best utilize our resources. We also hope to give our supporters the opportunity to see the tangible impact of their involvement.*

*On behalf of everyone at The Harbour, thank you for your support over the past year — and always. Your generosity makes our work possible and ensures we remain a resource for youth in our community. We look forward to sharing our news and successes with you in the next fiscal year!*

*Sincerely,*

*Randi M. Gurian*

Randi M. Gurian, LCSW  
*Executive Director*

# THE YEAR IN NUMBERS

96 YOUTH 12,159 DAYS OF CARE

*We carefully track the outcomes of our youth to ensure the success of our programs and revise our programs as appropriate.*

## ***The value of the Safe Harbour Shelter Program is clearly apparent in our successful achievements last year:***

- 26 girls (unduplicated) were cared for at the Safe Harbour Emergency Shelter
- 466 nights of care were provided
- 92% of parents of minors were successfully contacted within 72 hours of the girl's admission to the Shelter
- 92% of family of girls placed more than 72 hours participated in services
- 100% of girls with a planned discharge reported feeling safe while at the Shelter
- 100% of girls did not miss more than one day of school due to placement
- All girls were kept in their home school
- 100% of stays resulted in a planned discharge
- 75% of minor youth were reunited with family
- 83% of minor youth were discharged within 3 weeks of admission
- 100% of girls with a planned discharge were successfully linked to community resources following discharge
- 87% of girls remained in their discharge placement at three month follow-up

## ***The value of the Transitional Living Program is apparent in the successes of this program last year:***

- 42 girls (unduplicated) were served in the combined Transitional Living Program (TLP)
- 8,233 days of care were provided by the TLP
- 100% of girls reported feeling safe while in the program
- 100% of girls increased their independent living skills as measured by the Ansell-Casey instrument
- 89% of girls with a planned discharge were enrolled in high school, graduated high school, obtained GED, or passed 3 out of 5 sections of GED
- 47% of girls with a planned discharge had been employed for at least three months continuously at the time of discharge
- 100% of youth with a planned discharge had a discharge plan, which includes linkage to community resources
- 48% of girls in the program more than 90 days successfully graduated to independence
- 100% of girls with a planned discharge reported satisfaction with program services

## ***The value of the Independent Living Program is apparent in our results for last year:***

- 10 youth (unduplicated) were served by the Independent Living Program (ILP)
- 1,433 days of care were provided by the ILP
- 0% of graduating youth were economically self-sufficient for at least 3 months prior to discharge
- 100% of graduating youth had maintained a stable living situation for at least 6 months prior to discharge
- 100% of graduating youth reported being satisfied with program services
- 100% of graduating youth were linked to aftercare services and community resources
- All parenting youth maintained custody of their children

## ***The value of the Successful Teens / Effective Parents program is shown in our results for last year:***

- 18 pregnant or parenting youth (unduplicated) were served by the STEPS program
- 2,027 days of care were provided by STEPS
- 100% of youth were linked to essential services (WIC, TANF, parent education) within 6 weeks of program entry
- 100% of graduating youth had maintained a stable living situation for at least 6 months prior to discharge
- 100% of parenting youth maintained custody of and successfully cared for their children
- 100% of graduating youth reported satisfaction with program services
- 100% of graduating youth were linked to aftercare services and community resources

# OUR PROGRAMS

*There is no simple solution to end youth homelessness. Our programs meet youth where they are and teach the skills they need to finish their education, obtain employment, and embrace a life free from homelessness or public assistance. By offering a full continuum of care along the path to self-sufficiency, we nurture youth into successful young adults.*



## SAFE HARBOUR EMERGENCY SHELTER

The Emergency Shelter program began in 1975 as the first service offered by The Harbour. Intervening at the start of homelessness, the Shelter provides emergency housing, crisis intervention, case management, and educational support for girls ages 12-21. Harbour staff work with girls and their families to achieve reunification when appropriate.

When this is not possible, The Harbour investigates alternative safe placements, including our own longer-term housing programs.

*The Shelter prevents family violence and child abuse by providing crisis intervention, services to mend family conflict, and referrals to long-term, supportive community resources.*

***The Safe Harbour Emergency Shelter fills an unmet need in the community. There is currently no other emergency shelter for girls east of Palatine, and no shelter serving girls ages 18-21 who may still be in high school.***

## TRANSITIONAL LIVING PROGRAM (TLP)

The Transitional Living Program provides housing and essential services for homeless and abused girls ages 16-21 in a supervised, group setting while they make the transition to self-sufficiency. Girls come to our TLP as a result of being locked out by their family, escaping an abusive home situation, maturing out of foster care, or failed adoptions. Few girls of this age have the skills or resources to begin living independently.

Our TLP provides:

- Independent living skills training
- Therapeutic case management
- Positive youth development curriculum
- Educational & employment support



***Girls work 10-20 hours per week, banking 65% of their earnings***



## INDEPENDENT LIVING PROGRAM (ILP)

The Independent Living Program serves 16-21 year old homeless young men and women as they establish a stable housing situation and achieve economic independence. Youth in the program live in their own apartments, while The Harbour provides a gradually decreasing rent subsidy, case management, instruction in adult living skills, educational support and employment skills development.

## SUCCESSFUL TEENS/EFFECTIVE PARENTS (“STEPS”)

The STEPS program provides transitional living and essential services for the special needs of pregnant and parenting homeless youth ages 16-21. Youth and their children live in their own apartments, while The Harbour provides gradually decreasing financial assistance, parenting and child care related support, and case management.

***We are the only agency in the north suburbs and the north metro area providing residential services to pregnant and parenting girls.***



## YOUTH HOMELESSNESS

Outcomes for homeless youth are improved drastically when provided with supportive services, particularly when maintained in their community and school.

Youth-specific housing and services offer many advantages over adult shelters and further increase positive outcomes for youth.

**An understanding of needs specific to youth allows us to address issues critical to adolescent development, such as family dynamics, sexual orientation, educational needs, employment support, and implications of trauma.**



*By nurturing youth in a safe, stable environment, facilitating personal growth and creating opportunities for fiscal independence, The Harbour creates a foundation for lasting self-sufficiency.*

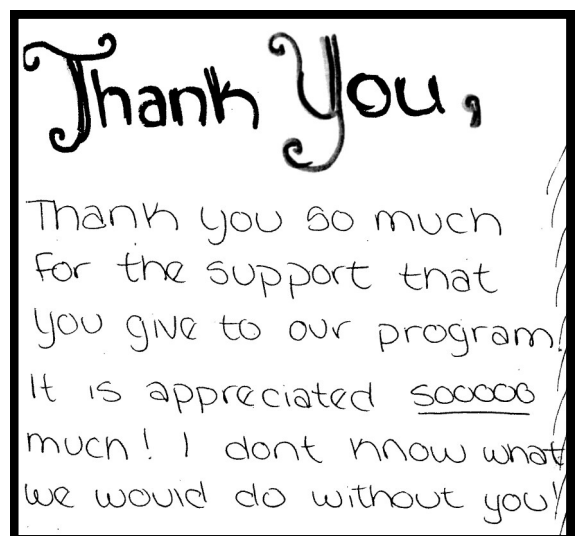
# 40<sup>TH</sup> ANNIVERSARY BENEFIT - *BET ON THE HARBOUR*

On May 7, 2011, friends of The Harbour helped us celebrate our 40<sup>th</sup> anniversary and honor the achievements of our youth with an evening of casino entertainment at the Renaissance Hotel in Northbrook. We provided a delicious menu and lively entertainment for our supporters, and generous businesses throughout Chicagoland donated items for our silent auction, live auction, and raffle. Thanks to our supporters and attendees, we raised over \$30,000 this year!



**Thanks to all of our volunteers who donated their time to make our 2011 Bet on The Harbour a success!**

- |                |                           |
|----------------|---------------------------|
| Len Berg       | Marin Alan Quezada        |
| Cara Bouslog   | Matthew Reuter            |
| David Bradley  | Susan Smith of SHS Design |
| Scott Burns    | Dave Schumacher           |
| Matthew Dobos  | Jan Schumacher            |
| Emily Edelman  | Julia Sobaski             |
| Jim Galiger    | Jeff Sorensen             |
| Diana Gladys   | Brian Tomko               |
| Chris Hansen   | Johannes Traa             |
| Michelle Lee   | Annette Villarreal        |
| Raymond Prusak |                           |



*Girls in our programs created handwritten thank-you notes as a part of each table's centerpiece*

# 2011 HONOREES

## *Bobby Mayer Commitment to Youth Award*

### **A.M. KIWANIS OF PARK RIDGE**

Each year we honor a member of our community who embodies the values of service to youth and commitment to serving others. This year, the Bobby Mayer Award was presented to not just one person, but the 36 dedicated individuals who make up the A.M. Kiwanis Club of Park Ridge. This organization has had a special relationship with The Harbour since 1982. Their contributions have been instrumental in helping us serve thousands of runaway, abused, and neglected youth.

In recent years, the Club has held an annual holiday party for youth at The Harbour, and youth in turn volunteer at their annual Pancake Breakfast. They not only help with projects and maintenance to the Shelter, but also raise and donate thousands of dollars every year. *The Harbour thanks the A.M. Kiwanis Club of Park Ridge for their dedication to community youth!*



*Jeff Sorenson, President of A.M. Kiwanis of Park Ridge, accepts the Bobby Mayer Commitment to Youth Award from Leanne Berry, Harbour Board Chair*

## *The Harbour Beacon of Success Award*

### **TIFFANNIE MAEDA**

One of our greatest rewards is seeing Harbour graduates blossom into their potential, and each year at our benefit we honor one of our past clients who models the values and skills The Harbour works to instill.

This year we honored Tiffannie Maeda, who came to the Safe Harbour Emergency Shelter at just 16 years old. After six months of living at the Shelter, Tiffannie entered the Transitional Living Program, where she finished high school, worked part-time, and learned the skills to become an independent woman. She soon moved into The Harbour's Independent Living Program and began working at a law firm. Through hard work and perseverance, she secured a position as a Senior Paralegal and Office Manager.

*"To this day I still use many techniques on a daily basis which I was fortunate to have learned with the help of the Harbour program." - Tiffannie Maeda*



*Executive Director of The Harbour, Randi M. Gurian, presents Harbour graduate Tiffannie Maeda with the Beacon of Success Award*

Tiffannie recently bought a home for herself and her daughter, and considers herself a role model for others. She is truly reminder of the miracles that are possible by simply extending a helping hand to youth in crisis.

# FINANCIALS

## Revenue

State Contract	\$	1,132,572
Private & Local Contracts		51,030
Federal Grants		400,007
Local Government Grants		79,235
State Grants		142,630
United Way		30,757
Public Support		320,967
Special Events		56,660
Interest		746

<b>Total Revenues</b>	<b>\$</b>	<b>2,214,604</b>
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## Expenses

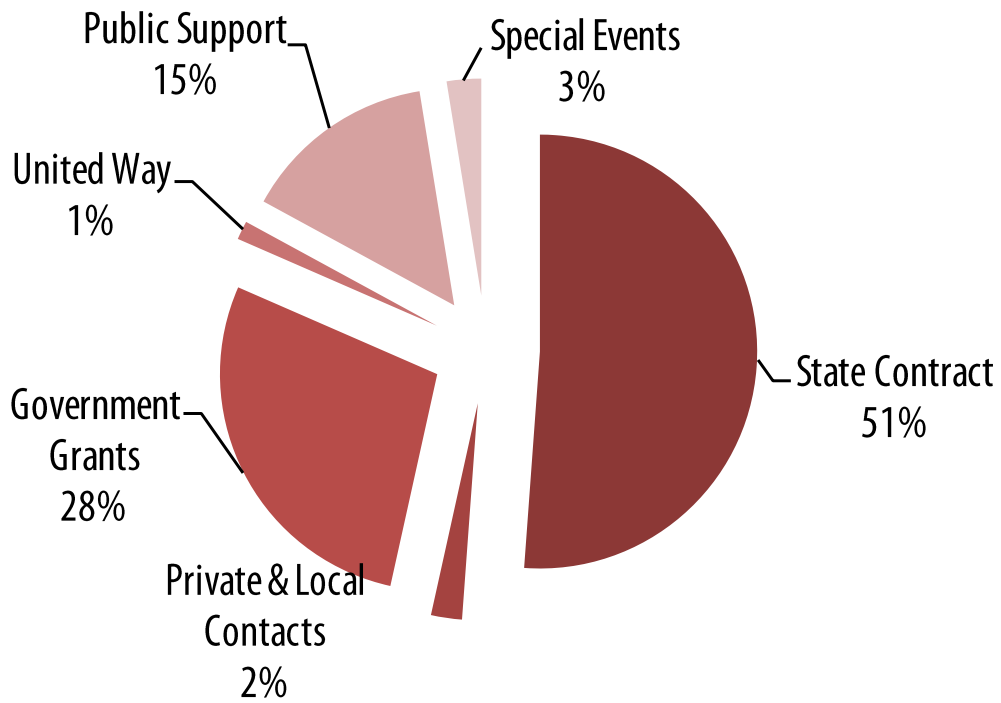
Safe Harbour Emergency Shelter	\$	138,845
Youth in Transition (Transitional & Independent Living for state wards)		1,073,464
Transitional Living Program - Community		321,084
Independent Living Program		58,509
Successful Teens/Effective Parents		172,217
Administration		238,804
Development		83,788

<b>Total Expenses</b>	<b>\$</b>	<b>2,086,711</b>
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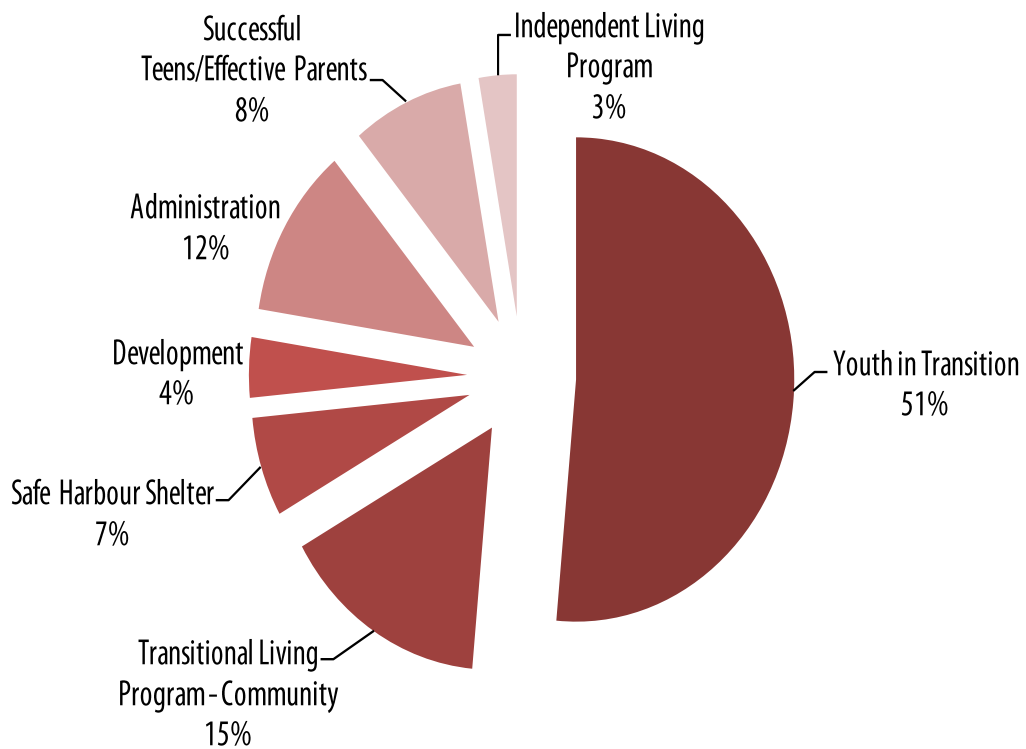
<b>Increase (Decrease) in Net Assets</b>	<b>\$</b>	<b>127,893</b>
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## WHERE OUR MONEY COMES FROM



## WHERE OUR MONEY GOES



# COMMUNITY SUPPORT

*Generous donors make our work possible! We thank the following for their support from July 2010 - June 2011. You help ensure we remain a resource in the lives of at-risk youth in our community.*

## CHAMPIONS - \$20,000 AND OVER

Andrew & Alice Fischer Charitable Trust  
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Anonymous  
Blowitz-Ridgeway Foundation  
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## BENEFACTORS - \$10,000 - \$19,999

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## SENTINELS - \$5,000 - \$9,999

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Marlene & Howard Zimmerman  
Minette Zimmerman  
Carolynn Zonia & Mark Messerly

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 Chicago Cubs  
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 Chicago White Sox  
 The Chicago Wolves  
 City Lit Theater  
 The ComedySportz Theatre  
 Cooper's Hawk Winery & Restaurant  
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 Three Tarts Bakery  
 Tru  
 University of Chicago  
 The Woman's Club of Evanston  
 Zanies Comedy Club

## CLIENT WISH LIST

*You can help The Harbour provide a comfortable living environment for youth in our care by donating new or gently used items from the following list:*

Dishes	Photo Frames
Silverware	Curtains/Rods
Cooking Utensils	Mops
Dressers	Brooms
Kitchen Tables	Buckets
Bed Frames	Fire Extinguisher
Coffee & End Tables	Smoke Detector
Digital Converter Boxes	Flashlight
Stereos	Batteries
Laptops	Hangers
DVD Players	Light Bulbs
Sheets	New Toiletries
Pillows	Gift Cards
Toddler Furniture	
Alarm Clocks	
Arts & Crafts Supplies	
Home Décor Items	



*Every effort has been made to report contributions fully & accurately. We apologize for any errors & ask that you forward any corrections on to our Office Manager, Molly Jacobsen, at (847) 297-8540 or [molly@theharbour.org](mailto:molly@theharbour.org)*

*We thank you for your understanding and generosity to The Harbour!*

## **BOARD OF DIRECTORS FY11**

Sallie De Angeles  
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**Randi M. Gurian, LCSW**

*The Harbour is licensed as a Child Welfare Agency by the Illinois Department of Child and Family Services (DCFS). All of our programs are conducted in accordance with the Best Practices Standards of the Child Welfare League of America.*

*The*  
**Harbour** Inc.

**1440 Renaissance Dr., Ste. 240**

**Park Ridge, IL 60068**

**Ph: 847.297.8540**

**Fax: 847.297.8562**

**[www.theharbour.org](http://www.theharbour.org)**



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